- WAC 246-341-0510 Personnel—Agency record requirements. A behavioral health agency must maintain a personnel record for each person employed by the agency.
 - (1) The personnel record must contain all of the following:
 - (a) A signed position description.
- (b) A signed and dated commitment to maintain patient (individual) confidentiality in accordance with state and federal confidentiality requirements.
- (c) A record of an orientation to the agency within 90 days of hire that includes all of the following:
 - (i) An overview of the agency's policies and procedures.
- (ii) Staff ethical standards and conduct, including reporting of unprofessional conduct to appropriate authorities.
 - (iii) The process for resolving client concerns.
 - (iv) Cultural competency.
- (v) Violence prevention training on the safety and violence prevention topics described in RCW 49.19.030.
- (vi) If providing substance use disorder services, prevention and control of communicable disease, bloodborne pathogens, and tuberculosis.
 - (d) A record of annual training that includes:
 - (i) Cultural competency; and
- (ii) If providing substance use disorder services, prevention and control of communicable disease, bloodborne pathogens, and tuberculosis.
- (e) A record of violence prevention training on the safety and violence prevention topics described in RCW 49.19.030; annually for employees working directly with clients receiving mental health services per RCW 71.05.720 or according to the agency's workplace violence plan required per RCW 49.19.020.
- (f) A copy of the staff member's valid current credential issued by the department if they provide clinical services.
- (2) Staff members who have received services from the agency must have personnel records that:
 - (a) Are separate from individual service records; and
- (b) Have no indication of current or previous service recipient status, unless the information is shared voluntarily for the purposes of employment as a certified peer counselor.

[Statutory Authority: RCW 71.24.037, 71.05.560, 71.34.380, 18.205.160, 43.70.080(5), 41.05.750, 43.70.250, and 74.09.520 and chapters 71.05, 71.12, 71.24 and 71.34 RCW. WSR 22-24-091, § 246-341-0510, filed 12/6/22, effective 5/1/23. Statutory Authority: RCW 71.24.037, 71.05.560, 71.34.380, 18.205.160, 71.24.037 and chapters 71.05, 71.24, and 71.34 RCW. WSR 21-12-042, § 246-341-0510, filed 5/25/21, effective 7/1/21. Statutory Authority: 2018 c 201 and 2018 c 291. WSR 19-09-062, § 246-341-0510, filed 4/16/19, effective 5/17/19.]